COMMONWEALTH of VIRGINIA

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ITIB forms Customer Advisory Council

RICHMOND – Virginia's Information Technology Investment Board (ITIB) is forming an ITIB Customer Advisory Council.

"The new Customer Advisory Council will provide real time input," said ITIB Chair Jim McGuirk. "This valuable input will enhance our understanding of the needs of customers served by the Virginia Information Technologies Agency (VITA). Such input will add to information obtained through the annual customer survey.

"All VITA customers require reliable and efficient IT services to perform their business functions, and I'm pleased that the ITIB can offer these customers another opportunity to share their thoughts, concerns and suggestions," McGuirk added.

McGuirk said Virginia Secretary of Technology Aneesh Chopra, who serves on the ITIB, will chair the Customer Advisory Council. ITIB Vice Chair Hiram Johnson will serve as vice chair. "They will select various customers of VITA, including representatives of state agencies, local governments and educational institutions, to serve on the council, and begin scheduling meetings as soon as practicable," McGuirk said.